



Courtesy Order Form

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Program Details (all prices include gst in Australia)	Price (AUD) \$		
The Customer Service Excellence Training and Skills Development Program This program contains: <table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> <ul style="list-style-type: none"> • A Leader's Guide • A Train the Trainer Guide • Resource Materials </td> <td style="width: 50%; vertical-align: top;"> <ul style="list-style-type: none"> • Workbook • A bonus Coaching Guide • OHP or PPT material </td> </tr> </table>	<ul style="list-style-type: none"> • A Leader's Guide • A Train the Trainer Guide • Resource Materials 	<ul style="list-style-type: none"> • Workbook • A bonus Coaching Guide • OHP or PPT material 	197.00 <input type="checkbox"/>
<ul style="list-style-type: none"> • A Leader's Guide • A Train the Trainer Guide • Resource Materials 	<ul style="list-style-type: none"> • Workbook • A bonus Coaching Guide • OHP or PPT material 		
The Consultative Account Management Sales Training Program This program contains: <table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> <ul style="list-style-type: none"> • A Leader's Guide • A Train the Trainer Guide • Resource Materials </td> <td style="width: 50%; vertical-align: top;"> <ul style="list-style-type: none"> • Workbook • 24 Steps as PPT or OHP's • A bonus Coaching Guide </td> </tr> </table>	<ul style="list-style-type: none"> • A Leader's Guide • A Train the Trainer Guide • Resource Materials 	<ul style="list-style-type: none"> • Workbook • 24 Steps as PPT or OHP's • A bonus Coaching Guide 	197.00 <input type="checkbox"/>
<ul style="list-style-type: none"> • A Leader's Guide • A Train the Trainer Guide • Resource Materials 	<ul style="list-style-type: none"> • Workbook • 24 Steps as PPT or OHP's • A bonus Coaching Guide 		
CopyLink: Your comprehensive copywriting resource Networked version: licensed for unlimited users in your organisation CopyLink contains: <table border="0" style="width: 100%;"> <tr> <td style="width: 50%; vertical-align: top;"> <ul style="list-style-type: none"> • Ideas for copywriting, ad writing • Campaign planning • Two bonus copywriting 'gems' </td> <td style="width: 50%; vertical-align: top;"> <ul style="list-style-type: none"> • An interactive thesaurus of top creative words and phrases • A copywriting training agenda </td> </tr> </table>	<ul style="list-style-type: none"> • Ideas for copywriting, ad writing • Campaign planning • Two bonus copywriting 'gems' 	<ul style="list-style-type: none"> • An interactive thesaurus of top creative words and phrases • A copywriting training agenda 	49.50 <input type="checkbox"/> 99.00 <input type="checkbox"/>
<ul style="list-style-type: none"> • Ideas for copywriting, ad writing • Campaign planning • Two bonus copywriting 'gems' 	<ul style="list-style-type: none"> • An interactive thesaurus of top creative words and phrases • A copywriting training agenda 		
Total price (AUD, gst included). A (tax invoice) receipt will be issued Your e.books will be sent within 24 hours	\$ _____		

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